

Artisoft TeleVantage® on Compaq ProLiant Server

Artisoft TeleVantage now allows you to communicate more effectively by combining the innovative features of Artisoft TeleVantage software with the reliability of Compaq's award-winning ProLiant servers. With Artisoft's open architecture and voice-over-IP (VoIP) capabilities, Dialogic's voice-processing boards and industry-leading servers from Compaq, the solution comes fully configured and completely tested for a powerful, turnkey system that's easy to maintain and upgrade.



TeleVantage: Why It's Right for Business

TeleVantage is an open software-based phone system (PBX) that runs on industry-standard platforms, not proprietary hardware, which means that the underlying switching hardware, network connections and computing platforms can be expanded or upgraded in cost-effective ways that are transparent to business operations. Since 1998, TeleVantage has been helping small- to medium-sized businesses improve productivity, serve their customers better, and adapt to change quickly.

TeleVantage is easy to customize and boasts a full complement of telephone features, as well as an intuitive graphic user interface. Because of its flexibility, mobile workers can take advantage of the system's Web-browser interface, "follow-me" call forwarding and one-click callback from voice mail. TeleVantage offers a rich set of features, lower cost of ownership and easy expansion, all while maximizing your return on the initial investment.

Turnkey Computer Telephony Solutions

Feature-Rich Phone System on Industry-Leading Platform

Artisoft's TeleVantage® award-winning software-based phone system comes pre-installed and ready to use on Compaq's ProLiant® family of Windows NT/2000-based servers. This powerful, turnkey solution brings together the intelligence of TeleVantage software, the flexibility of Dialogic components and the strength and reliability of Compaq's top-rated ProLiant servers. The result: a plug-and-play, ready-to-grow system that meets the communications needs of small- to medium-sized businesses and corporate branch offices.



Lower Cost of Ownership

Because of the Artisoft/Compaq solution's open architecture, users never have to purchase proprietary hardware or software, and Artisoft never charges extra fees for voice mail or unified messaging — all of TeleVantage's features are available to any user. Companies can grow easily, accommodating new employees and workstations without expensive and time-consuming upgrades.

How the Internet Is Transforming Telephony

VoIP, the trafficking of voice communications over the Internet, allows companies to streamline their communications infrastructure and reduce long-distance phone bills. As a software-based system, TeleVantage offers these forward-thinking firms an inherent advantage over hardware-based products. TeleVantage can support VoIP in branch offices or across an entire enterprise.

TeleVantage operates either as a traditional PBX, an IP-PBX, or a combination of both, allowing customers to embrace VoIP to any degree, that meets their business communications requirements. With TeleVantage, companies can use VoIP or upgrade their underlying architectures over time without needing to replace the most strategic part of the system, the feature-rich software.

Compaq ProLiant Servers Lead the Industry

Compaq Computer Corporation is a Fortune Global 100 company and the largest supplier of computing systems in the world. Its *ProLiant* servers lead the industry with a differentiating design that meets customers' key challenges. Rated first in total cost of ownership by Datapro, the *ProLiant* servers offer optimum availability, scalability, performance, and cost benefits.

Servers in Compaq's DL line are density-optimized for rack-mount environments, while the ML series offers maximum in-chassis flexibility and is ideal for branch offices. Compaq offers worldwide service and support through a variety of packages, including 24x7 coverage.

TeleVantage: Acclaimed for Excellence

Every year, TeleVantage receives the top awards at industry trade shows as well as top scores in competitive technical evaluations and market reviews. Since it was first introduced in 1998, Artisoft's TeleVantage software has received more than 29 awards for its superior feature set, reliability, ease of use, and trouble-free installation.

TeleVantage Key Features:

- Graphical user interface
- Full-featured voice mail
- IP gateway administrator
- Multi-level auto attendant
- Automatic call distribution
- Extensible programming interfaces
- Call and message screening
- Broad scalability (up to 96 trunks and 264 extensions)
- Easy in-country localization for international partners
- Voice-over-IP
- Support for mobile workers
- Call center reporting
- Call notes with call transfer

Compaq Key Features:

- Simplified technology
- Intruder alert notification to detect unauthorized access to system
- Up to 2 GB memory capacity, with six expansion slots
- Trouble-free software integration
- Data protection and recovery features
- Increased PSI (power per square inch)
- Streamlined bezel design offering ventilation for maximum airflow and easy access to internal components

For More Information

This solution is available through your local authorized Artisoft reseller, who is fully trained to assess your communications needs and provide a complete solution based on TeleVantage, the open, software-based phone system. For a referral, please call 1-800-914-9985 ext. 7 or visit www.artisoft.com/compaq.



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Artisoft Open Communications Alliance

The trend toward open, standards-based phone systems has opened up a range of choices, allowing today's businesses to pick and choose the hardware components and applications that best suit their budgets and requirements.

The Artisoft Open Communications Alliance is comprised of industry leading companies working with Artisoft to deliver integrated, standards-based communications solutions with TeleVantage as the focal point. For more information, please visit www.artisoft.com.

About Artisoft

Artisoft is a global leader in open, standards-based telephone (PBX) systems that bring together voice and data for more powerful and productive communications.

TeleVantage software delivers a superior feature set, greater flexibility and lower cost of ownership. Artisoft's products and services are delivered worldwide through a dedicated and growing channel of authorized resellers. For information about reselling the TeleVantage/Compaq solution, please call 1-800-914-9985, ext. 50145